

# **Mojo for Tenants**

From complex commercial tenants to standard residential users, Mojo for Tenants is a fully mobile web app that encourages your leaseholders and occupiers to answer most of their common queries without having to contact you directly.

#### **Benefits**

- Save the time and effort you currently spend answering queries
- Communicate with all leaseholders securely and efficiently
- Look professional by offering a branded, personalised web tool
- Suitable for both commercial and residential tenants



#### **Description**

Available now, Mojo for Tenants provides a two-way online communications app for commercial and residential tenants, however large or complex the underlying ownership and lease structures.

Working on both phones and tablets as well as desktop computers, the new web app allows tenants to answer most of their most common enquiries for themselves, saving significant time and effort for your property managers. All the information they view is live, real-time data from your property management system.

The Mojo app is also a secure place to store important documents relating to the tenancy, as well as a means to communicate directly with tenants. The app includes email notifications for new messages, configurable by the user.

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#### What's included

A secure Mojo app for each of your tenants, branded in your own corporate style.

Automatic switching between mobile, desktop and tablet versions.

Configurable email notifications for new messages.

The following smart widgets are currently available for the dashboard:

Debtor balances.

Arrears List.

Account history with ability to reprint invoices and other items.

Secure two way document and messaging centre.

Tenant contact details.

Completely configurable FAQ listing.

#### Trace Software: now with added Mojo

Mojo is a unique eco-system of web-based apps, designed to make the individual processes of property management faster, simpler, better.

Mojo apps range from data input forms (with up to five levels of approval), to sophisticated interactive dashboards.

Mojo is designed to engage all its users, automatically putting the right app in front of the right person at the right time.

Mojo ensures that the data stored in your system is always accurate and fully approved; it permits easy real time reporting and enquiries; and it allows suppliers, tenants and investors to self serve - massively freeing up staff time.

Quite simply, Mojo revolutionises the process of property management.



#### Get a demonstration

Please get in touch with Chris Gilbert on +44 (0)20 7825 1299 or email us at hello@tracesolutions.co.uk.

Enterprise-class property management software

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