



# Revolutionise service charge management

## BlueBox for Housing Associations

BlueBox for Housing Associations is designed specifically to address the unique challenges faced by housing associations in their service charge management. Say goodbye to error-prone spreadsheets and hello to streamlined, accurate financial control.



### Benefits

- **Streamlines service charge management:** provides the essential functionality needed for efficient service charge management
- **Enhances accuracy:** provides a significant boost to the availability, quality of, and confidence in service charge data
- **Provides control:** budgets vs actuals are strictly monitored, while apportionments for each development cannot be changed without permission
- **Saves time and effort:** tasks such as the mailing of tens of thousands of letters become 'click of a button' processes, while budget setting and uplifts become effortless
- **Gives you the information to act:** clear and transparent reporting provides insight into the data, identifying so much that was previously invisible.
- **Improves staff morale:** BlueBox ends the mind-numbing tedium of working with spreadsheets and allows them to use their skills for more important tasks
- **Seamless Integration:** easily integrate BlueBox with existing sector-specific software for a smooth transition

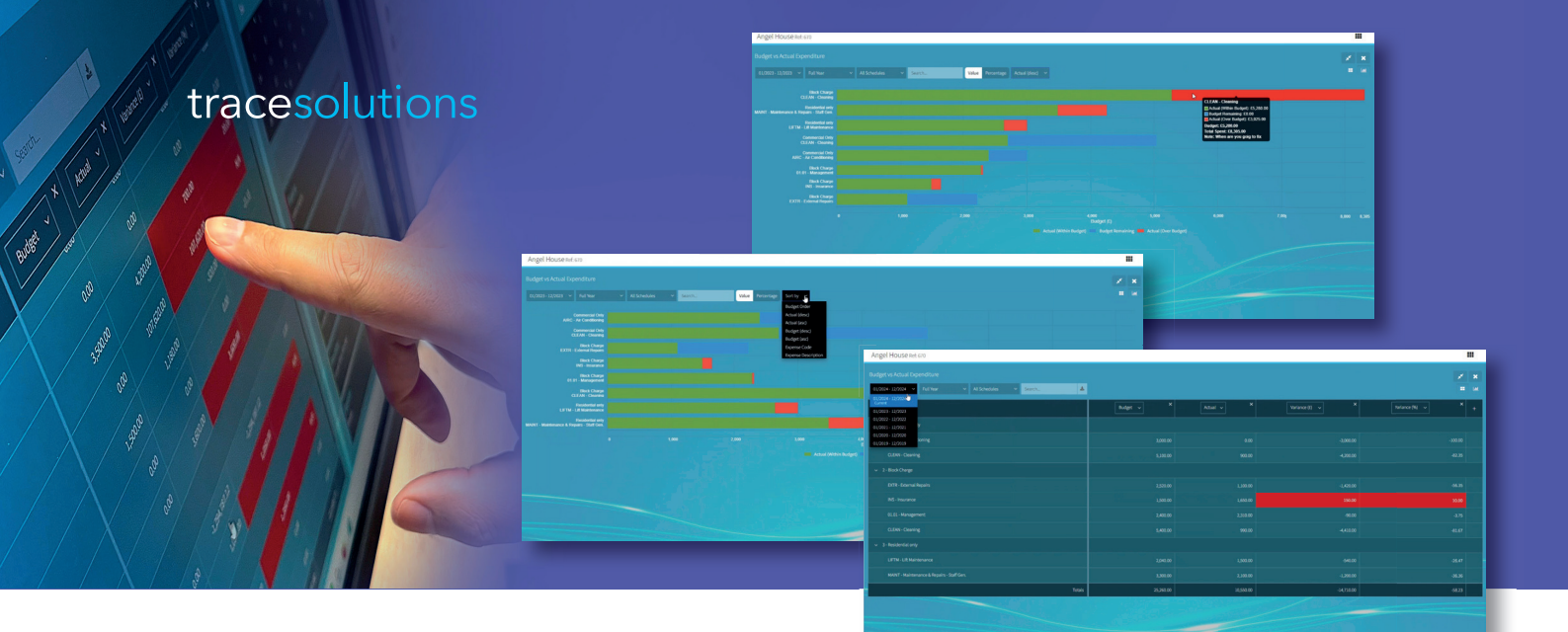
### Description

BlueBox revolutionises financial management for housing associations by providing a comprehensive solution to the complexities of service charge accounting.

Based on the leading property management software in the commercial sector, BlueBox simplifies tasks such as budgeting, charge raising and reconciliation, allowing you to focus on delivering exceptional service to your residents.

With BlueBox, you can trust that your financial data is accurate, compliant, and easily accessible whenever you need it.





## What's included

### All your service charge calculations

Once set up, BlueBox effortlessly handles all the complex calculations that control who pays what, and what can be recharged.

### Standardised practices, consistent outputs and control

The system brings order to a process that is generally chaotic and highly stressful if using spreadsheets.

### Automatically generated tenant outputs

BlueBox effortlessly generates personalised tenant outputs. These can be exported directly to external print services, allowing you to send your customers detailed breakdowns of what they're paying for and why.

### Easy budget setting

Import your service charge budgets into BlueBox and then manage the approval process. The system automatically compares budgets against actuals every year and provides an online tool to monitor expenditure.

### Customer query management

Customer engagement teams can quickly locate the unit-level information they need to answer customer enquiries about their service charge bills.

### Data security and full audit trails

BlueBox is a secure system that safely stores all your

service charge data, as well as managing it. Full audit trails are provided so that any input errors can be quickly tracked down and corrected.

### Scalability

If your housing association is growing, BlueBox allows you to take on any number of extra customers without having to increase your team.

### Real-time management reporting

BlueBox offers over 200 standard reports which cover the majority of requirements, but a report writer means that additional bespoke reports are easy to generate. At any point you can compare budgets versus actual expenditure in real time, using an online dashboard.

### Specialist service charge accounting

BlueBox includes full general ledger accounting. Most housing associations use the system to handle all their service charge transactions, automatically feeding summary data back and forth to corporate accounts systems (such as Oracle) on a daily basis.

### Dedicated implementation and support team

You can access expert assistance whenever you need it, ensuring a hassle-free experience.

### BlueBox is approved on the G-Cloud Framework

Alongside service charges, BlueBox can also automate rental uplifts, the section 20 process, and more.

## Get a demonstration

Please get in touch with  
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*"The reporting is marvellous, absolutely marvellous!"*

*"BlueBox has made a massive difference"*

*"The apportionments are way better than they were,  
there's no need to double-check every time.*

*We know they are right"*